## TRUTH OR CONSEQUENCES BREWING COMPANY - OPEN POSITION

Job Title: Taproom Bartender

**Starting Wage:** \$7-\$9/hr plus PTO and tips

Join us at Truth or Consequences Brewing Company to help make and serve beer, the world's greatest drink. Our manufacturing and hospitality positions require hard-working, reliable, community-minded individuals with positive attitudes who want to begin or continue a career in the brewing industry.

**Essential Duties:** Taproom Bartenders are the "personality" of the taproom and must treat guests with consideration, respect, and attentiveness at all times. Typical duties include taking orders, providing beer samples, explaining beer styles to guests, pouring and serving in compliance with draft, safety, and health standards, organization of the taproom and all bar equipment, keeping incident records, social media posting, cleaning the taproom, bathroom, and bar areas, having knowledge of local attractions (hotels, restaurants, shops, etc.), promoting events, attending festivals, administering customer surveys, taking direction from Taproom Leads, and advising on how to improve the taproom experience. All employees must rigorously follow all safety protocols and arrive on time for their scheduled shift properly dressed, nourished, prepared to work, and ready to rock their full shift.

## **Required Qualifications:**

- Age 21+
- Ability to read and write clearly in English
- Basic computer and internet skills, including Google, email, and social media
- Math skills including fractions and basic algebra
- Excellent customer service and hospitality skills
- Excellent communication skills
- Excellent attention to detail and ability to learn and repeat a process with precision
- Strong work ethic and ability to rise to the occasion
- Flexible schedule including some long days, early morning and evening shifts
- New Mexico Alcohol Server Permit
- 1+ years working in a restaurant or bar

## **Desired Qualifications:**

- 3+ years working in the hospitality or brewery industry
- 1+ years supervisory/management experience
- 1+ years working with sales data or customer surveys
- Cicerone® professional beer certification
- Working fluency in Spanish
- Public speaking and presentation skills and experience
- Training, awards, or certifications associated with the hospitality or food safety industries

**Physical Requirements:** This job is physically demanding. The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is frequently required to stand; walk; use hands to handle or feel objects, tools, or controls; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl; and talk or hear. The employee is occasionally required to sit. The employee must occasionally lift and/or move up to 55 pounds, and be able to move kegs which weigh close to 165 pounds.