## TRUTH OR CONSEQUENCES BREWING COMPANY - OPEN POSITION

**Effective Date:** Sept 13, 2022 **Job Title:** Server/Bartender

Starting Wage: \$7/hr plus tips, Paid Time Off (PTO), employee discount, shift meals, and

opportunities for advancement

Join us at Truth or Consequences Brewing Co. to help make and serve delicious, homemade food and craft beer, wine, and spirits. Our hospitality positions require hard-working, reliable, team-minded individuals with positive attitudes who want to begin or continue a career in the restaurant industry.

**Essential Duties:** Servers are the "personality" of the restaurant and must treat guests with consideration, respect, and attentiveness at all times. Typical duties include: greet and seat customers, wait on tables, take customers orders in person and over the phone, record orders correctly and quickly, communicate orders efficiently and clearly with the kitchen team, answer questions about the menu and food, know details about how the food is prepared and what the ingredients are, know the drink and alcohol menu, make cocktails, pour beer/wine, take payment, clean tables, restaurant/bar, and bathrooms at end of the shift, keep incident records. All employees must rigorously follow all safety protocols and arrive on time for their scheduled shift properly dressed, nourished, prepared to work, and ready to rock their full shift.

## **Required Qualifications:**

- Age 21+
- Ability to read and write clearly in English
- Basic computer and internet skills, such as using email and applications
- Math skills including fractions and basic algebra
- Excellent customer service and hospitality skills
- Excellent communication skills
- Excellent attention to detail and ability to learn and repeat a process with precision
- Strong work ethic and ability to rise to the occasion
- Flexible schedule including some long days, early morning and evening shifts
- New Mexico Alcohol Server Permit
- 1+ years working in a restaurant or bar

## **Desired Qualifications:**

- 3+ years working in the hospitality or brewery industry
- 1+ years supervisory/management experience
- 1+ years working with sales data or customer surveys
- Cicerone® professional beer certification
- Working fluency in Spanish
- Public speaking and presentation skills and experience
- Training, awards, or certifications associated with the hospitality or food safety industries

**Physical Requirements:** This job is physically demanding. The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is frequently required to stand; cross the room; use hands to handle or feel objects, tools, or controls; reach with hands and arms; carry, climb or balance; stoop, kneel, crouch, or crawl; and talk or hear. The employee is occasionally required to sit. The employee must occasionally lift and/or move up to 55 pounds, and be able to move kegs which weigh close to 165 pounds.