

TRUTH OR CONSEQUENCES BREWING COMPANY - OPEN POSITION

Job Title: Retail Specialist
Starting Wage: \$12 - \$16/hr plus PTO

Join us at Truth or Consequences Brewing Company to help reinvent the convenience retail store. Our Retail Specialist positions require hard-working, reliable, community-minded individuals with positive attitudes who want to begin or continue a career in the boutique bodega industry.

Essential Duties:

- Greet customers and ascertain what each customer wants or needs.
- Recommend, select, and help locate or obtain merchandise based on customer needs and desires.
- Compute sales prices, total purchases, and receive and process cash or credit payment.
- Complete inventory intake processes and prepare merchandise for purchase or rental.
- Answer questions regarding the store and its merchandise.
- Help customers with information about the downtown hot springs district.
- Order, organize, and count inventory to keep inventory stocked, orderly, and fresh.
- Consult on new products with reference to customer demand, sales data, and wholesale prices.
- Design and organize merchandise displays that are seasonal, inviting, and clean.
- Capture in store photos of merchandise in a way that promotes new items and sales goals to be promoted on social media

All employees must rigorously follow all safety protocols and arrive on time for their scheduled shift properly dressed, nourished, prepared to work, and ready to rock their full shift.

Required Qualifications:

- Age 21+
- Ability to read and write clearly in English
- Basic computer and internet skills, including Google, email, and social media
- Math skills including fractions and basic algebra
- Excellent customer service and hospitality skills
- Excellent communication skills
- Excellent attention to detail and ability to learn and repeat a process with precision
- Strong work ethic and ability to rise to the occasion
- New Mexico Alcohol Server Permit
- 1+ years working in retail

Desired Qualifications:

- 3+ years working in the hospitality or retail industry
- 1+ years supervisory/management experience
- 1+ years working with sales data or customer surveys
- Training, awards, or certifications associated with the hospitality or food safety industries
- Prior use of Square POS, GSuite

Physical Requirements: This job is physically demanding. The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is frequently required to stand; walk; use hands to handle or feel objects, reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl; and talk or hear. The employee is occasionally required to sit. The employee must occasionally lift and/or move up to 55 pounds.